

## Nail Your Marketing in 2020



#### MELISSA LOVE





# There are only 2 types of marketing.



# Luck marketing

Posting a large amount of content to a small amount of people in a short time frame and hoping an ideal client sees it.





# Luck marketing

- Relying on referrals
- You are only posting organically on social media (and it's not working)
- You are chasing new business by networking online or in person
- Nothing is automated
- You're not clear who your ideal client is and what you should be selling to them







### The result?

- You feel you have to accept every client
- You aren't as profitable as you know you could be
- Clients aren't willing to pay you what you think you're worth
- You overdeliver and don't charge properly for your time
- You feel like you've hit a price ceiling
- You don't have any spare profit to invest in marketing your business









## Having a system

Showing a small amount of content to a large amount of carefully targeted people, with an irresistible call to action and an automated follow-up system.





## Having a system

- You have a steady stream of ideal clients approaching you
- You can 'turn on the tap' to increase that stream when you need it
- Your clients already understand that you are the 'least risk' option for
  - because they know you are the expert they need
- Your offer is irresistible meaning that closing the sale is easy
- Your clients stop making the decision to work with you based on price.



# Which option do you want to choose?

Luck

System



# Which option do you want to \_\_\_\_\_choose?

Sharing content

Automation



# Which option do you want to choose? Sharing Automation content





# Automation, huh?



AWARE / WARM

**Conversion event** 

Nurturing & retargeting

Lead magnet & paid ads

#### UNAWARE / COLD

ENGAGED / HOT

#### CLIENT

















Skills & tools



# Before we get started...

#### Time quite literally is money.





#### **FIVE MINUTE FIX**

# Scheduling is everything.

- Eliminates anxiety
- Eliminates guilt
- Allows you to replan on the fly
- Opens up blocks of time
- Allows you to work **ON** your business



## The 2020 Plan.





#### POSITION

Honing your offer, message & ideal client avatar.

Your audience, your authority & your key content

#### BUILD



#### SCALE

Use automated systems to create a scaleable funnel.





### Position.

- Find your niche
- Build your Client Avatar
- Create a positioning statement
- Identify your audience



## Why niche?

Experts in their field of business can charge more.

Eg. If you were having an operation, would you choose a surgeon?

Or go with a general practitioner because it was cheaper but just hope for the best?





# Being the expert = the least risk choice

Allows you to connect with their risk aversion

You can be crystal clear about the consequences of them choosing someone else. ie. not choosing you, the expert.

- The good old friend, relative or local non-specialist business





# Positioning statement

A positioning statement is an expression of how a product, service or brand fills a particular consumer need in a way that its competitors don't.



# Not a strapline.

To bring inspiration and innovation to every athlete in the world. We believe that if you have a body, you are an athlete.

Be

Believe in something, even it means sacrificing everything.

#### Just Do It.

Be legendary.



# Creating a positioning statement.

- \
- What you do
- Who you do it for
- How do you do it differently



# Creating a positioning statement.

Stu for wit

- Stunning, easy-to-use website templates,
- for small creative businesses,
- with unlimited support and a friendly community.



# Creating a positioning statement.

- \
- What you do
- Who you do it for
- How do you do it differently





#### Your ideal client avatar.

- Help you properly assess who you're going to be targeting and working with.
- Your website, ad copy and messaging should ALL mirror your avatar's feelings and deep emotions about their situation.
- Show them who/where they are now and where they could be.





### What it isn't.

- Not socio-economic based
- All about emotion and behaviour





#### The worksheet





#### Action.

- **1. Create a positioning statement**
- 2. Complete the Avatar Worksheet



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### **Build.**

- Finding your audience
- Building your authority
- Creating your key content



### Finding your audience

- Are your ideal clients hanging out where you think they are hanging out?
- How do you know?
- What questions are you asking people and when?
- Have you checked your traffic sources?

#### The validation challenge

Without doing the research, it's just 'luck' marketing and no amount of focus will move you in the direction you want to go.





mar	keting
F	

	Overview		Users 👻 VS Select a metric
	✓ All Traffic		Users
	Channels		150
	Treemaps		100
	Source/Medium		
	Referrals		50
	Google Ads		
	Search console	2	
	<ul> <li>Social</li> </ul>	Pri	mary Dimension: Social Network Landi
	<ul> <li>Campaigns</li> </ul>		Plot Rows Secondary dimension -
• 🗉	Behaviour		
- 14	Conversions		Social Network
			1. Facebook
			<ol> <li>Facebook</li> <li>(not cet)</li> </ol>
		0	2. (not cet)
			2. (not cet) 3. Pinterest
			<ol> <li>2. (not cet)</li> <li>3. Pinterest</li> <li>4. Instagram</li> </ol>
			<ol> <li>(not cet)</li> <li>Pinterest</li> <li>Instagram</li> <li>Pocket</li> <li>Twitter</li> </ol>
Q	Discover		<ul> <li>2. (not cet)</li> <li>3. Pinterest</li> <li>4. Instagram</li> <li>5. Pocket</li> <li>6. Twitter</li> <li>7. Instagram Stories</li> </ul>



ing Page Other 👻

Acquisition		Behaviour		
Users ? 🗸 🗸	New Users (?)	Sessions (?)	Bounce Rate	Pages/Session ?
<b>2,196</b> % of Total: 6.60% (33,296)	<b>1,840</b> % of Total: 5.67% (32,449)	<b>3,321</b> % of Total: 7.78% (42,670)	<b>2.38%</b> Avg for View: 2.62% (-9.05%)	<b>4.13</b> Avg for View: 3.67 (12.42%)
2,048 (93.01%)	1,702 (92.50%)	3,144 (94.67%)	2.26%	4.12
<b>54</b> (2.45%)	<b>53</b> (2.88%)	<b>57</b> (1.72%)	7.02%	2.26
<b>43</b> (1.95%)	35 (1.90%)	<b>56</b> (1.69%)	5.36%	6.36
<b>40</b> (1.82%)	34 (1.85%)	<b>41</b> (1.23%)	2.44%	4.95
5 (0.23%)	<b>5</b> (0.27%)	7 (0.21%)	0.00%	2.57
<b>5</b> (0.23%)	4 (0.22%)	<b>6</b> (0.18%)	0.00%	2.67
<b>4</b> (0.18%)	4 (0.22%)	4 (0.12%)	0.00%	4.50
<b>3</b> (0.14%)	<b>3</b> (0.16%)	<b>6</b> (0.18%)	0.00%	4.00









et a metric				Google Analytics
ult Channel Grouping Sourc	e/Medium Source Medium	August 2019 Other -		
ry dimension 🔻 Sort Type:	Default 🔻			
Grouping	Acquisition	Behaviour		
	Users ?	New Users 🕐	Sessions 🕜	Bounce Rate 🕜
	<b>33,296</b> % of Total: 100.00% (33,296)	<b>32,471</b> % of Total: 100.07% (32,449)	<b>42,670</b> % of Total: 100.00% (42,670)	2.629 Avg for View: 2.62 (0.009
rch	19,828 (57.45%)	19,080 (58.76%)	23,288 (54.58%)	2.05
	6,945 (20.12%)	<b>6,782</b> (20.89%)	8,514 (19.95%)	4.17
	2,473 (7.17%)	<b>2,117</b> (6.52%)	<b>3,368</b> (7.89%)	3.06
	<b>2,196</b> (6.36%)	<b>1,840</b> (5.67%)	<b>3,321</b> (7.78%)	2.38
	<b>1,749</b> (5.07%)	<b>1,630</b> (5.02%)	<b>1,980</b> (4.64%)	2.47
	<b>789</b> (2.29%)	<b>521</b> (1.60%)	<b>1,565</b> (3.67%)	2.56
	<b>534</b> (1.55%)	<b>501</b> (1.54%)	<b>634</b> (1.49%)	1.89







### Building authority.

- Positions you as the helpful expert
- Eliminates the repetitive
- Drives traffic
- Delivers genuine value





#### Key content.

### Write a cornerstone content blog post.

- What people are asking about the most
- Unique viewpoint
- Very thorough




#### Action.

- 1. Know your numbers
- 2. Create cornerstone content



## The 2020 Plan.





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#### SCALE

Use automated systems to create a scaleable funnel.





#### Scale.

- Create a lead magnet
- Start an email list
- Paid ads & retargeting





#### Lead magnet.













#### Lead magnet.

- A successful lead magnet solves a real problem for someone by promising to help that person get something done faster, better or cheaper.
- A successful lead magnet tells your ideal client that they don't need to reinvent the wheel, because you've already been there, done that and can teach them too.
  ie. it directly establishes your expertise and authority.





#### Lead magnet.

- be something you are passionate about
- be in your genius zone (because you're going to get asked questions about it)
- be only one part of the knowledge you have on this subject
  - (you'll need to be able to send follow-up content)
- be easy and quick to consume
- contain at least 2-3 big 'aha!' moments
- leave them wanting more
- have a strong call to action at the end to do something specific
  - (ie. join a Facebook group or book a call)





## Email marketing.

- Sign up page
- Sign up thank you page
- Delivery email with link to...
- Delivery page
- Triggers follow-up email sequence



#### UNAWARE / COLD

AWARE / WARM

**ENGAGED / HOT** 

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### Beyond the contact form.

- Your form has been successfully submitted
- The contact success page





### The magic of retargeting.

- Identify people who looked but didn't act
- Show them content to give them a nudge
- Super-specific + micro-budget = effective
- Will remind them how great you are
- Won't spam them with ads





#### Action.

- 1. Get the Facebook pixel in
- 2. Set up a contact success page
- 3. Set up basic retargeting

(The email automation can come later.)



## The 2020 Plan.





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## The 2020 Plan

- Start with annual & quarterly goals
- Break down into monthly action plan tasks
- List your skills & tools needs





## The Worksheet





## Is everyone ok?



## The Marketing Fix





MEMBERSHIP





marketing

- A membership site for creative businesses who
- are ready to get serious about their marketing
  - and who need expert help, strategy,
    - accountability and feedback.

# What is it?



# It's for you if...

- You've got a website
- (which you might not even like that much)
- but it's just sitting there looking pretty and not
  - doing anything for you...



# It's for you if...

Your 'marketing plan' but you're not very o have any

- Your 'marketing plan' is posting on social media
  - but you're not very consistent and you don't
    - have any real strategy.



# It's for you if...

I here are so many ma you should be doing overwhelmed, so ye

- There are so many marketing activities you know
  - you should be doing that you feel completely
  - overwhelmed, so you end up doing nothing.





# Imagine your business one year from now.

No long list of marketing activities you had to tackle.

- You made a plan, chose the marketing fixes that worked best for your audience and implemented them all.
- Now you're getting ready to scale...





# Imagine your business one year from now.

No more feeling of marketing overwhelm

- You have an on-going marketing plan and you're not getting tempted by every shiny new app.
- You know what works and how squeeze every last bit of value out of the things you do choose to do.





# Imagine your business one year from now.

No more trying to do everything on your own, without wasting your hard-earned cash.

- You belong to a community of creative business owners who help and support you.
- You have access to some of the best marketing experts around.



- Live Q&A sessions
- Private community
- Resource library
- Top perks

## What's inside...

- Our core courses
- Monthly 'fixes' with expert guests



### What does it cost?

#### £19 per month forever

Going up to £29 Lifetime founder rate Recurring payment - cancel anytime Upgrade to annual anytime 30 day money-back guarantee

#### £225 per year forever

Going up to £350 Lifetime founder rate Recurring payment - cancel anytime 30 day money-back guarantee

SU day money-back guarantee

INCLUDES A DESIGN SPACE TEMPLATE



## Your questions





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